

**District Level Workshop on  
“MP- Lok Sewa Online Management System”  
(Venue- Collectorate, Shivpuri, M.P. Dated- 23rd July 2011)**

A one-day workshop on Public Services Guarantee Act 2010 (Lok Sewa Abhiniyam), which is in effect since 25th August 2010 to ensure right of common citizen within the prescribed time limit for each notified services. NIC Mantralaya Informatics Division, Bhopal, has designed & developed MIS for Online Application Registration & Management wherein 26 Services of 9 Departments have been incorporated. Stakeholders under this MIS are Applicant (Public), Designated Officer, First Appellate Officer, Second Appellate Officer and higher monitoring authorities like Collector, Commissioner, Secretary and Chief Minister.



To familiarize the all designated officers with the on line monitoring system software, NIC District Centre Shivpuri has organized a Workshop-cum-Training programme at District Collectorate Meeting Hall on 23<sup>rd</sup> July 2011. Seventy officials including all SDMs, Tehsildars, Naib tehsildars, CEO JPs, CMO NP, department HODs of HQ & blocks and ADM Shri R B Prajapati & CEO Zila Panchayat Shri H P Verma was present from Administration side to attend workshop.

The opening session of the workshop commenced with an introductory session by Shri A K Bhatnagar, DIO NIC Shivpuri. It was emphasis on old statistical monitoring system and new online management system for each application. Shri Manish Malviya, DIA NIC Shivpuri, highlighted salient features of Web Based application & demonstrated the online software with two online application entry, receipt printing and its updation with reports. Participants have taken keen interest in the system and its workflow. They also raised many questions for its procedures and on line reporting. Finally ADM Shivpuri concluded the session with proper instruction to verify their login/passwords/services allotted to them.